



**APAK energy Sagl**

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No IVA: CHE-274.029.865 IVA

## Product warranty

### Apak Snow hook

APAK energy GmbH endeavours to deliver the snow hooks in perfect condition. Should the purchaser nevertheless find defective parts, he should notify the responsible sales office in writing within 2 weeks of receipt. The original proof of purchase and photographic documentation of the damage must be enclosed in order to assert warranty claims.

Only APAK energy GmbH decides about a warranty claim. In the event of a recognised warranty claim, the warranty obligation is fulfilled exclusively by the replacement delivery of the defective parts.

There are no warranty claims for

- improper transport, storage or handling.
- visual defects such as colour deviations or stains, as this has no influence on the quality of the snow hooks.
- forces of nature (damage by the elements), force majeure, vandalism, destruction by external influences and/or persons/animals.